Known Issues & Solutions
Known Issues & Solutions
This page will list known issues & solutions or perhaps workaround for them.
This is to address issues related to your production environment which JET would not be able to resolve.

Unable to click UNC links.

This is restricted by the web browser. You will need to identify the method by which each browser can allow this.

Chrome

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Chrome has an extension on its web store that will help on this.

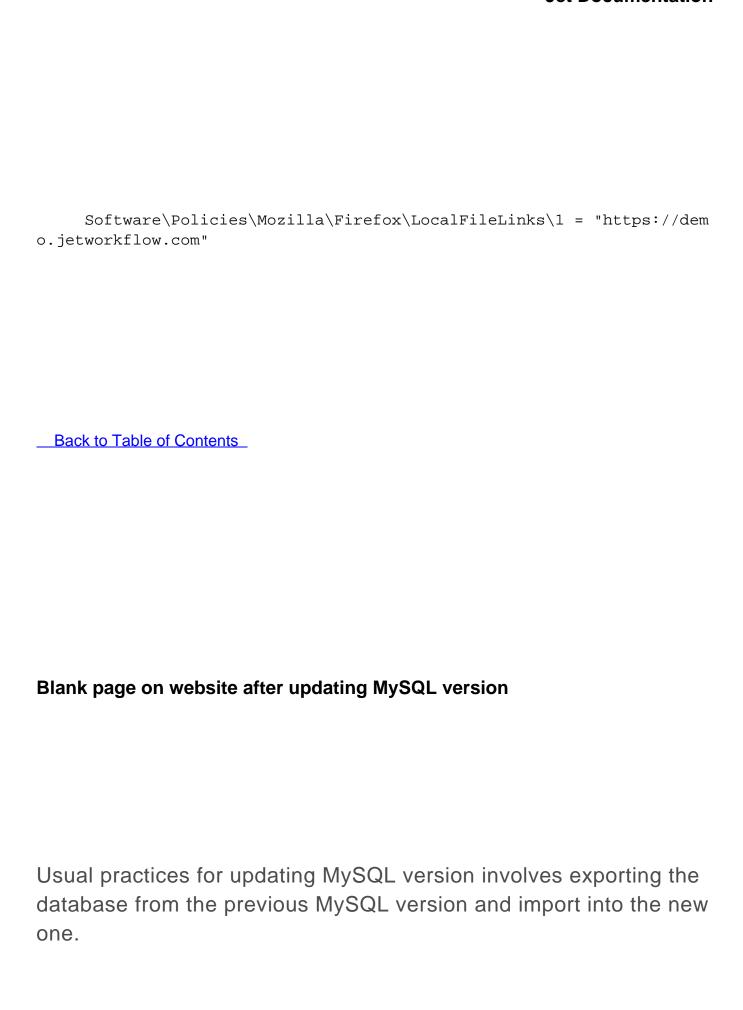
Search the web store for the below.

Enable local file links

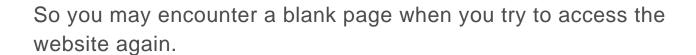
Edge

Edge allows you to use extension from Chrome Web Store.
Search the web store for the below.
Enable local file links
Firefox
Firefox allows you to control Local file links via GPO
Replace the url below with your own JET url if you have hosted it
on your own cloud service.

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In this case, it is likely that you may have missed the import of one or more of the databases.

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Blank page on website after updating Php version

Take note that as of this writing, JET versions 5.04 and before are only compatible with php version 7.4

So you will get blank pages if you are trying to use any php version that is 8 and above.

Do note that we are working on this and it would be updated here

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once its done.

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